JOB DESCRIPTION

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| **JOB TITLE:** | Aquatic Attendant |
| **MANAGER’S TITLE:** | Housekeeping Manager |
| **DEPARTMENT NAME:** | Housekeeping |
| **REPORTS TO :** | Pool and Deck Supervisor and above |
| **BASIC PURPOSE:** The Aquatic Attendant is responsible to oversee and keep a watchful eye over the pools so as to ensure they are safe for our guests to enjoy. The Aquatic Attendant are not lifeguards. | |
| **HIS/HER RESPONSIBILITIES INCLUDE, BUT ARE NOT LIMITED TO THE FOLLOWING:**   * + While being assigned to open deck areas the Aquatic Attendant must be alert and vigilant to ensure that the facilities are used safely.   + The Aquatic Attendant assigned to this duty must be alert to controlling crowd behavior,   ensuring safe and orderly use of the facilities.   * + While assigned to waterpark/slide duties/pools - the Aquatic Attendant are responsible for   the safety and orderly conduct of guests; safe entry and exit of riders from the slides; general crowd control; and enforcement of associated procedures.   * + The Aquatic Attendant will be responsible to correct and report any horse-play or   inappropriate behavior to supervisors as necessary.   * + The Aquatic Attendant should report any safety or repairs/maintenance that may be needed for the areas he/she oversees.   + Maintains constant surveillance of guests in and around the pool; acts immediately and   appropriately to secure safety of guests in the event of emergency.   * + Provides emergency care and treatment as required until the arrival of emergency medical   services as trained prior to assumption of duties by company dedicated company/individual.   * + Correct usage, storage and labeling of all chemicals and other applicable equipment.   + Use of cleaning machines and equipment under the guidance of management to maintain the waterpark, waterslides, whirlpools and swimming pools to company standard.   + Adhere to the company’s standards regarding dress and appearance (Carnival Look Book).   + Adhere to all Carnival Service Values at all times.   + Ensure that chlorine, bromide and PH levels in the pools and whirlpools are maintained   according to the USPH requirements. Maintain the pool logs.   * + Apply hospitality standards at all times in guest and crew areas.   + Advise any guest challenges immediately to Housekeeping Management.   + Follow all safety regulations during the course of duty.   + During dry docks/wet docks schedules may be altered to include the coverage of stateroom cleaning and services and or special assignments related to the circumstances.   + Follow all environmental, USPH and HESS - MS procedures as applicable for position.   + Assist with luggage delivery and related duties as instructed.   + Follow up Time and Attendance policy.   **REQUIREMENTS:**   Must be a strong swimmer & comfortable around water   Good English skills   Strong communication skills and comfortable speaking to English speaking guests   Prior Water Park , Lifeguard duties preferred   Training will be provided for Shallow Water Lifeguard Certification | |
| **REPORTING RELATIONSHIPS:**  Pools and Decks Supervisor  Assistant Housekeeping Manager  Senior Assistant Housekeeping Manager  Housekeeping Manager | |